

## DIRECTORS QUALITY STATEMENT

It is the policy of Screen4 LLP to supply services that not only fully comply with client requirements but wherever possible exceed expectations to deliver an outstanding service. This commitment is overseen by the top management within the company and enacted by the entire Screen4 team.

Screen4 is committed to a quality system that ensures continual improvement of the Quality Management system to ensuring that its policy meets and complies with the applicable requirements of Quality Management System (QMS) BS EN ISO 9001:2015. This provides a framework for establishing and reviewing quality objectives.

Quality objectives will be specific and reviewed periodically (not exceeding once per year) to provide for continual improvement of the QMS (Quality Management System).

The Quality Manual details QMS requirements.

All employees and service providers are made aware of the company's quality policy, objectives and system documentation both during induction to Screen4 and on an ongoing basis throughout their tenure with the company. Training is provided to ensure company quality standards are met including the implementation of the QMS and all employees and service providers must meet the required standards during such training. It is important that such activities are designed to maximise the opportunities for enhancement of customer satisfaction. Employees are required to inform management of activities, occurrences and conditions that put at risk service quality.

Screen4's Quality Policy is available to all interested parties and is uploaded to the company website for ease of access to all such parties

Employees are responsible for observing quality policy provisions and carrying out their work in accordance with QMS requirements. It is essential that all employees whose work has a direct or indirect effect on any aspect of quality are competent to perform their tasks and such competencies will be based upon education, experience training and skills.

It is my responsibility to ensure that the QMS is implemented efficiently and to ensure quality objectives and policy are regularly reviewed. I will seek to maintain the effectiveness of the QMS by ensuring employees practice sound techniques by monitoring, control, audit and review of all company activities that impact on our quality performance.



David Grouse

Managing Director

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